

# BIG & SMALL DOT INDICATORS

FISCAL PERIOD: FY 22/23 Q3

SAFE & WELL CAMH			
Indicator Name	Current Value	Target	Trend
% of Patients with Physical Restraints (Inpatients) <span style="float: right;">QIP</span>	5.5 %	4.8 %	
Percentage of Inpatients with Suicide Risk IPOC Following Suicide Risk Assessment in High	73.7 %	89.5 %	
ULOA Rate of Patient Days for Forensic Clients	0.48	0.06	
ULOA Rate of Patient Days for Involuntary Clients	0.28	0.13	
<b>Unexpected Deaths in Hospital</b>	1.00	0.00	
Workplace Violence Incidence - Against Patients (# Moderate or Severe Incidents/1000 Patient Days)	0.86	0.33	
<b>Workplace Violence Lost Time Injury Frequency (# WPV Incidents/100 FTEs)</b> <span style="float: right;">QIP</span>	0.13	0.48	

EFFICIENCY & EFFECTIVENESS			
Indicator Name	Current Value	Target	Trend
<b>7-Day Readmission Rate</b>	2.8 %	2.3 %	
30-Day Readmission Rate	9.0 %	8.5 %	
Percent ALC Days	12.8 %	14.8 %	
Performance Against CAMH Approved Budget (Total Margin)	4.5 %	-----	
Self-Care Index Improvement	45.9 %	55.6 %	

ACCESS & EQUITY			
Indicator Name	Current Value	Target	Trend
90th Percentile ED LOS for Admitted Patients <span style="float: right;">QIP</span>	46.42	46.10	
% of InPatients with Completed Socio-Demographic Questions	67.1 %	81.3 %	
<b>Median Wait Time (Days) from Referral to Consult - All Clinics</b>	69.00	40.40	

SYSTEM LEADERSHIP			
Indicator Name	Current Value	Target	Trend
Percent of Patients Recruited into Clinical Trials	-----	-----	
<b>Total Value of Research Expenditures</b>	-----	-----	

PATIENT EXPERIENCE			
Indicator Name	Current Value	Target	Trend
Percent Positive response to OPOC survey question "Staff were sensitive to my cultural needs (e.g. religion, language, ethnic background, race)" <span style="float: right;">QIP</span>	-----	39.0 %	
Percent Positive response to the OPOC survey question "I think the services provided here are of high quality" <span style="float: right;">QIP</span>	-----	38.5 %	